FILED

STATE OF INDIANA) IN TH	E HENRY COUNTY	CIRCUITAPRUS	PT 2002
COUNTY OF HENRY) AVC	NO. <u>02-029</u>	Sada S CLERK HENRY (Katclify
IN RE: SAM PIERCE CH INC.,	HEVROLET,) MISCELLAI	NEOUS DOCKE	
Respondent) No. 33001-	0204 MI	0025

ASSURANCE OF VOLUNTARY COMPLIANCE

The State of Indiana, by Attorney General Steve Carter and Deputy Attorney

General Terry Tolliver, and the Respondent, Sam Pierce Chevrolet, Inc., enter into an

Assurance of Voluntary Compliance ("Assurance") pursuant to Indiana Code §24-5-0.5
7.

Any violation of the terms of this Assurance constitutes prima facie evidence of a deceptive act. This Assurance is entered into without any adjudication of any issue of fact or law, and upon consent of the parties.

The parties agree:

- 1. Respondent is an Indiana corporation engaged in the sale of new and used motor vehicles, with a principal place of business at 8814 West State Road 236, Middletown, Indiana 47356, and transacts business with Indiana consumers.
- 2. The terms of this Assurance apply to and are binding upon Respondent, its employees, agents, representatives, successors, and assigns.
- 3. Respondent acknowledges the jurisdiction of the Consumer Protection

 Division of the Office of the Attorney General to investigate matters hereinafter

 described, pursuant to the authority of Ind. Code §4-6-9-4 and Ind. Code §24-5-0.5-1 et

 seq.

- 4. Respondent will refrain from making and shall not make, cause to be made, or permit to be made, expressly or by implication, any representation orally or in writing, regarding its ability to deliver certificates of title for motor vehicles unless Respondent actually intends to provide and, in fact, provides purchasers with motor vehicle certificate of title as represented.
- 5. Respondent will immediately comply with all provisions of Ind. Code §9-17-3-3, including but not limited to:
 - a. endorsing the certificate of title for a vehicle which is sold or has ownership transferred by Respondent;
 - b. delivering the endorsed certificate of title to the purchaser or transferee at the time of sale or delivery;
 - c. if the conditions under Ind. Code §9-17-3-3(a)(4)(A-E) are met, delivering the endorsed certificate of title to the purchaser or transferee within twenty-one (21) days after the date of sale.
- 6. Respondent will immediately comply with all provisions of Ind. Code §9-18-26-10 and 140 IAC 3.5-2-15, including but not limited to, issuing no more than one interim license plate to a motor vehicle purchaser.
- 7. Respondent will immediately comply with all provisions of Ind. Code §9-18-26-6 and 140 IAC 3.5-2-10, including but not limited to, not issuing metal dealer plates to a motor vehicle purchaser.
- 8. Upon execution of this Assurance, Respondent shall pay costs in the amount of Five Hundred Dollars (\$500.00) to the Office of the Attorney General.

- 9. Respondent shall not represent that the Office of the Attorney General approves or endorses Respondent's past or future business practices, or that execution of this Assurance constitutes such approval or endorsement.
- 10. Respondent shall fully cooperate with the Office of the Attorney General in the resolution of any future written complaints the Consumer Protection Division receives.
- 11. The Office of the Attorney General shall file this Assurance with the Circuit Court of Henry County. The Court's approval of this Assurance shall not act as a bar to any private right of action.

Dated this <u>Unf</u> day of <u>ffre</u>	, 2002.		
STATE OF INDIANA	RESPONDENT		
STEVE CARTER Indiana Attorney General	SAM PIERCE CHEVROLET, INC.		
By Terry Tolliver Deputy Attorney General Atty. No. 22556-49 Office of the Attorney General 402 West Washington, 5th Floor	Title Corred/an Printed Name Robert L. Bien		
Indianapolis, Indiana 46204 APPROVED, this3 day of	Judge, Henry County Circuit Court		

FILED

MAY 0 3 2002

Sanda & Katcliff
CLERK HENRY CIRCUIT COURT